

# ROADSIDE ASSISTANCE

Flat tire, lost keys, empty gas tank, dead battery, or need a tow? We've made it easy for you to receive help anytime, day or night, with Roadside Assistance coverage. TechNet Professional Automotive Service Centers offer roadside assistance reimbursement with your qualifying service.

To be eligible for this coverage, all you need is an invoice from a TechNet Professional location. Maximum reimbursement amount is one-hundred-and-fifty (\$150.00) dollars per eligible incident per 365-day period.

- Towing
- Lock Out Aid
- Battery Jump Start
- Flat Tire Assistance
- Emergency Fuel Delivery



**For assistance, contact the service provider of your choice.**

A copy of your repair or maintenance invoice is required for reimbursement.

## HOW TO RECEIVE REIMBURSEMENT

**Within 60 days of the date of disablement, mail, fax or email a copy of:**

1. The service receipt that includes name and address of service provider.
2. The repair invoice from your Service Center.
3. A claim form (available at [technetprofessional.com](http://technetprofessional.com))

### MAIL:

TechNet Warranty Administrator  
PO Box 17659  
Golden, CO 80402

### FAX:

866-924-3668

### EMAIL:

[mechclaims@sonsio.com](mailto:mechclaims@sonsio.com)

# HOW TO OBTAIN WARRANTY SERVICE

## When You Are Reasonably Able to Return to the Original Service Center:

- Return to your TechNet Professional Service Center.
- Present your copy of the original receipt for repair.

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## When You Are Unable to Reasonably Return to the Original Service Center:

- Call the Warranty Administrator at 866-588-0728 prior to any warranty repair work being performed.
- The Administrator will direct you to the nearest participating Service Center location.
- If there are no participating locations in your area, you may take your vehicle to a non-participating Service Center in your area.
  - If the non-participating Service Center will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit your original repair invoice and subsequent warranty repair invoice to the Administrator for reimbursement, based on coverage terms, within 60 days of the date of the repair.

### Your TechNet Professional Automotive Service Center



**As a part of TechNet Professional,** we offer the personalized, quality service only a locally-owned shop can provide, backed by the power of a nationwide network. We're at your service even when you're away from home.